

Employee Benefits Broker/Consulting Services – RFQ

#26-Q002

Addendum #1: Questions & Answers

I. Current Broker Compensation

Please disclose all compensation payable to the current broker, including:

- Commissions (medical, dental, vision, life, disability, pharmacy, voluntary benefits, etc.)
- Consulting fees
- Per employee per month (PEPM) fees

Respondents should submit their best proposal based on the scope of services outlined in the RFQ

2. Enrollment System

- What enrollment system does the County currently utilize for benefits administration? **Bswift**
- Is the enrollment system provided by the current broker? **No**
- If yes, please confirm whether the system is used for:
 - **Open Enrollment**
 - **New hires**
 - **Qualified Life Events (QLEs)**

3. Dental Plan Funding

- Is the dental plan currently self-funded? **Yes**

4. Vision Plan Funding

- Is the vision plan currently self-funded? **No**

5. Plan Year

- What is the plan year effective date for benefits? **Jan 1, 2026**

6. Pre-65 Retiree Coverage

- Does the County provide coverage for pre-65 retirees under its plans? **Yes**

7. Government Filing Center / Services

- The RFQ references: “Do you have onsite or access to a government filing center or service?” Could you please clarify what specific services or support you are seeking?

Does your firm provide, either directly or through a third-party partner, compliance and regulatory filing services for governmental employers to include any support related to ACA reporting, COBRA administration, Form 5500 filings, etc.

8. Medicare Retirees

- What is the current process for Medicare retiree enrollment and ongoing service/support?

Employees who currently have benefits with the County and become Medicare eligible will have enrollment information sent to our vendor to enroll the employee.

9. Employee Benefits Guide

- Does the current broker provide an employee benefits guide? **Yes**
- If so, is it distributed digitally, in hard copy, or both? **Both**

10. Additional Services

- Are there any services, deliverables, or support functions the County desires that are not currently being provided by the incumbent broker? If so, please describe. **Bill Reconciliation**